FITNESS FOR AIR TRAVEL



Service Animals

Please complete all fields below and email to accessibility@palairlines.ca

A Service Animal refers to an animal that is required by a person with a disability for assistance and is certified in writing (by a professional service institution) as having been trained to assist a person with a disability. A valid health and vaccination record will also be required.

Please return the completed copy of this form with the required documents to PAL Airlines no less than 96 hours prior to your flight. If submitted within 96 hours, we will make every reasonable effort to accommodate the request.

Incomplete or illegible documents will not be approved.

The owner must make all arrangements and assume full responsibility for complying with any laws, customs and/or other governmental regulations, requirements, or restrictions of the country, province, state, or territory to which the animal is being transported, including but not limited to, furnishing valid health and vaccination certificates, when required. Carrier will not be responsible in the event any such specialty animal is refused entry into or passage through any country, province, state, or territory.

Do you agree? YES NO

PASSENGER INFORMATION			
PASSENGER NAME	BREED	WEIGHT	
TELEPHONE NUMBER	ALT TELEPHONE		
EMAIL:			

Procedures for Carriage

- PAL Airlines assumes no responsibility for the care of the service animal while in transit. The care and supervision of the animal is solely the responsibility of the trainer/owner.
- The dog must be at least 4 months of age and the trainer/owner must provide a valid health and vaccination certificate.
- The dog must be fed and watered within the four (4) hour period before check in. The trainer/owner should feed the dog a light meal prior to departure and provide a quick drink of water before check in. Trainer/owner(s) must be responsible to ensure the service animal will not have to relieve itself of bodily fluids during the flight.
- PAL Airlines must be notified a minimum of 96 hours prior to the flight's departure to allow adequate time to assign seating on the aircraft.
- The dog will remain properly harnessed with the trainer and remain at their foot area.
- The passenger may be required to accompany the animal through additional security screening prior to proceeding through passenger screening.

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